

Diligent Resources Ltd – Privacy Policy

This privacy policy sets out how Diligent Resources Ltd. uses and protects any information that you give Diligent Resources Ltd. when you use this website. Diligent Resources Ltd. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Diligent resources Ltd. may change this policy from time to time by updating this page. You should check this page from periodically to ensure that you are happy with any changes. This policy is effective from 01.05.2018.

What we collect

We may collect the following information:

Name, job title and company name

Contact information including phone number and email address

Demographic information such as address and postcode

Why we gather this information

We require this information to understand your contact enquiry needs and provide you with a better service which helps us understand your requirements. Your email enquiry to Diligent Resources Ltd. will not be shared with any third party and is for internal use only.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. – Will to check

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites – Will to check

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites

are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.- Will to check
Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

Whenever you are asked to fill in our contact form on the website, look for the box that you can tick to indicate that you give consent for your information to be sent. Your details can't be sent to Diligent Resources Ltd. unless you give consent to do so. – Will to check

We will not sell or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please write to:

Diligent Resources Ltd
Unit 6 Church Farm
Church Lane
Eversley
Hampshire
RG27 0PX

The following data is shared with our factoring company, once orders have been placed with Diligent Resources Ltd:

Name, job title and company name

Contact details, including addresses, phone numbers and email addresses;

Amount of monies owed to Diligent Resources Ltd and details relating to customers accounts with Diligent resources Ltd.

The details of Diligent Resources Ltd factoring company is:

Hitachi Capital Invoice Finance
5 Hollinswood Court
Stafford Park 1
Telford
Shropshire
TF3 3DE

Hitachi capital finance will not sell or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please write to:

Hitachi Capital Invoice Finance
5 Hollinswood Court
Stafford Park 1
Telford
Shropshire
TF3 3DE